

## S&S POWER, INC.

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ISA

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## SERVICE BULLETIN No. 02.03.01-Ace Shock

DATE: March 22, 2002

TO: Owners and Operators of Turbo Drop™ Rides and Turbo

Drop™/Space Shot™ Combination Rides

ATTN: Park Management and Maintenance Management

FROM: Scott Holliday, Service Department Manager

SUBJECT: Ride Safety Alert

On March 14, 2002, an incident occurred on an S & S Combo Ride at an amusement park in the U.S. While the ride was in operation, a snap ring failed in a shock absorber at the top of the tower. This failure allowed the internal components of the shock to fall to the ground. There were no injuries as a result of this part failure.

S & S currently has 40 such rides in operation throughout the world using this same model shock with no incident or any failure. Some of these rides have been in operation in excess of four years. While we believe this to be an isolated incident that occurred as a result of a manufacturer's defect with one shock, we have designed a retainer that prevent the internal parts of the shock from falling to the ground should a snap ring ever fail.

The enclosed kit must be installed on all S & S Turbo Drop and Combo Rides prior to your next opening. Enclosed with the kit are easy-to-follow instructions for installation.

Should you have any questions, please phone the S & S Power, Inc. Service Department at (435) 752-1987.