

SERVICE LETTER 1

Your reference/communication	Our reference	Tel. direct dial	Date
Service Letter		+49 (0) 421-499 0051	

Service Letter

Dear Sirs,

According to our records you are the owner/operator of a HUSS FLY AWAY amusement ride. If this is no longer the case, please return this letter to us together with the name, address and contact information of the current owner.

With reference to the FLY AWAY be advised that an incident occurred earlier this year where a ride was operated with most of the passengers loaded on one side of the ride. As a result, the ride detected an "out-of-balance" error and went into emergency shut down mode. Unfortunately the attractions back up batteries had not been kept in a charged condition and the ride was unable to be lowered for an extended period of time.

Pursuant to the ride operation manual, the attraction's battery backup system must be kept fully charged and checked as part of the rides daily pre-opening checks. To prevent a reoccurrence of this incident, our design department is currently working on a modification which will ensure that the backup batteries are charged whenever the ride is operational. We expect this modification to be developed by November, 2001 when it will be made available to customers as an upgrade. In the mean time please ensure that these batteries are charged and checked on a regular basis.

Should you have any questions regarding this or any emergency procedures please contact the Huss Service Department at 011 49 421 499 00.

Best regards



HUSS Maschinenfabrik GmbH & Co. KG
- Department for technical services -