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POLESTAR In-Service Annual Inspection Guide

1) Introduction

Welcome to the ADIPS In-service annual inspection guide. This guide has been designed to show you how to complete in-service annual inspections using Pole Star. The type of inspections it covers are:

- Mechanical / Structural Integrity
- Functional Test
- Non-Destructive Testing
- Electrical Safety

You use a smart phone or tablet to capture all the components / tests and defects of the device you are inspecting with associated photos and annotations. Once you have completed and saved the inspection it can either be emailed directly to the client or edited on the website and sent following verification.

Note that this guide covers the inspections for Android and IOS devices. There may be slight differences in the appearance of the content in the app, however the principles remain the same.

2) Get Started

a) Setting Up Users

Before you start you will need access to the system. All new users will need to be added to the system by Pole Star.

Please send your information to support@polestar-eam.com

We require:

- First Name
- Last Name
- Email address
- Which IB they belong to
- Copy of Signature

The system generates a welcome message to your email address which is followed to create the account.

Once the account is setup the user will have access to both the website and app.



b) Website Sign-in

URL: adips.polestar-am.com

Username: Your username Password: Your Password



If you forget your password, follow the **Forgot your password** link at the bottom of the login page.

Pole Star is optimised to be used in **Google Chrome**. If you discover an error, please email support - support@polestar-eam.com



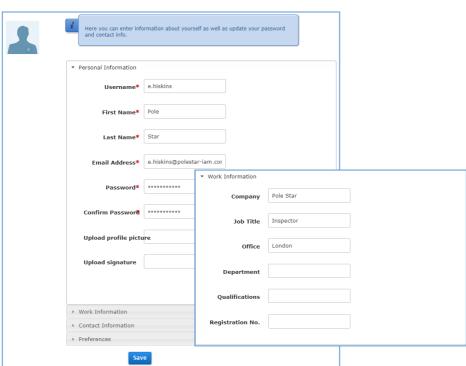
c) Update User Information

Add the following information to your user profile. This data pulls through into reports:

- Company
- Registration No.
- Company Logo
- Signature

Press **My info** to launch the info editor. Click the save button after you've entered the information.

Edward Hiskins | My info | Sign out | Help



d) IB Control

The IB control is used to select which IB can view and edit an inspection on both the website and the app.

Step 1: Open the project In-Service Inspection



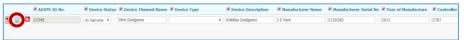
Step 2: Select the tab Devices



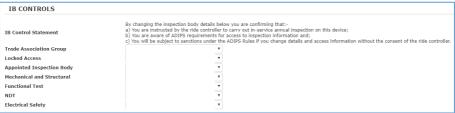
Step 3: Type the 5-digit ADIPS ID number into the search field and click the **Search** button



Step 4: Open the device



Step 5: Change the IB to the correct one





IB Control Statement

- Only the IB appointed to the Device or specific type of inspection can see the Device and who is appointed to individual types.
- Only IB's allocated for each type of inspection can see, edit or create new inspections for that type of inspection (i.e. if IB is allocated to M&S and NDT, they will see who inspects the other parts, but only be able to view and edit M&S and NDT).
- Only ADIPS can change the AIB and IB's for each type of inspection.

Trade Association Group

A Trade Association Group must be selected, as this provides access to Trade Association members to view their members DOCs.

You are now ready!



e) Expiry Date Rules

The expiry date is automatically generated by means of the following rules:

Mechanical & Structural Reports:

- 1) The expiry date will only appear if there is a draft and verify signature and the verify signature date is later than the draft signature date.
- 2) If an 'A' open status type defect is present the last modified date is used.
- 3) If there is more than one 'A' defect present, then the earliest modified date is used.
- 4) If a 'B' open status type defect is present, then its repaired by date is used.
- 5) If more than one 'B' defect is present, then the earliest repaired by date is used.
- 6) If there is an 'A' and 'B' defect present, then the earliest of date is used out of the two.
- 7) If there are no 'A' or 'B' defects present, the verify signature date plus one year is used.
- 8) **'C'** defects are ignored.

Functional Testing Reports:

The expiry date will only appear if there is a draft and verify signature and the verify signature date is later than the draft signature date.

Non-Destructive Testing Reports:

The expiry date will only appear if there is a draft and verify signature and the verify signature date is later than the draft signature date.

Electrical Safety Reports:

The expiry date will only appear if there is a draft and verify signature and the verify signature date is later than the draft signature date.



f) Invoice Report Rules

Invoice Reports are generated from Pole Star by following these rules:

- 1) Levy for each DOC is £30.00 + VAT (20%)
- 2) Each ride = £30 + VAT for the first DOC and £0 for subsequent DOCs for the year (Jan Dec) unless a DOC is issued by a different AIB
- 3) This resets at the 01 January each year
- 4) £0 for deleted DOCs
- 5) £0 for DOCs to be deleted

3) Setting up the App

Before you can start you need to setup your handset and download all the relevant data.

a) Download the app

Step 1: Open the Google Play Store or Apple iStore on your device.

Step 2: Type "Pole Star" into the search and look for the red Pole Star logo.



Step 3: Download and Install the app.

You will need to check for available updates and update the app to ensure you are always running the latest version.

*Make sure this is performed regularly.



b) Set up your account

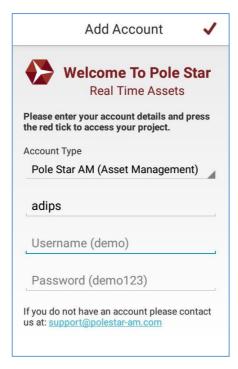
The 1st time you use the app it will ask you to add an account. You need to enter the following information:

• Choose account type: Select: Pole Star AM (Asset Management)

Domain: Type: ADIPS

Username: Type: Your usernamePassword: Type: Your password

Once this is complete press the red tick to save. The Android and IOS apps are very similar, however for presentation purposes the screens used in this guide are captured on an Android device.





c) Open the app



Step 1: Select the Pole Star app

Step 2: Select the account ADIPS (your name)

If this doesn't work, then there is a problem with your login details. Please contact support at

support@polestar-eam.com



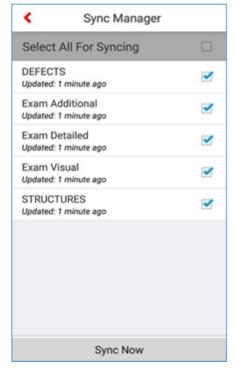
Once you have successfully logged in you will be presented the menu page.

Upon the initial login, the system will take a few seconds / minutes to download the forms. Once the forms are down loaded a message pops up to inform you.

Note that the IOS quick search function will be available soon.



d) Sync devices and inspections



The sync manager is used to download the latest devices and inspection information from the system.

*Remember to sync before work and after

Step 1: Press the sync button in the top right.

Step 2: Select all for syncing

Step 3: Press Sync Now

Step 4: Please wait. Initially the sync will take 20-30 mins as it is getting all the device information.

Once complete the updated time will change and your device will have the latest data.

The app is now ready!



4) App: Inspections

This section explains how to complete all the inspections on site.

a) Find a device

To start any inspection, you need to find the device. There are 3 ways to find a device.

i) Quick Search

Step 1: Press the quick search icon

Step 2: Type in the ADIPS ID number

Step 3: Press Search





Please note that the **IOS quick** search function will be available soon.



ii) Map

This option is only available if the device has previously been located and you are in the same place as it was located.

Step 1: Press the locate button

Step 2: Select the device next to you







iii) Advanced Search

The advanced search is used when you do not know the ADIPS ID number or want to search for a device using other information.



Step 1: Press the advanced search icon

Step 2: Press the menu button with 3 plus signs

Step 4: Select Device

Step 5: Press +

Step 6: Select the lookup table (ADIPS

ID No.)

Step 7: Select the Filter (Contains)

Step 8: Type a value (ADIPS ID No.)

Step 9: Press the play button





b) Device Information

The 1st page you are presented with is the device information. This is all the information about a device. This information is unlikely to change over time but will need populating initially. This information is already populated for existing devices. Please update appropriately.

DEVICE DETAILS

ADIPS Number: Read Only Device Themed Name: Read Only

Device Type: Pick from the list

Device Description: Read Only
Manufacture Name: Read Only
Manufacture Serial No: Read Only

CONTROLLER DETAILS

Contact Name: 1st and 2nd Name

Controller Name: Person or Organisation

Controller Trade Association: Required
Controller Membership Number: Required
Controller Address: Required
Controller Post Code: Required
Controller Email Address: Required

c) Locate the device

All devices need to be located on the map. This is the location where the device was inspected at.

To drop a pin and locate a device:

Step 1: Press the menu button

Step 2: Press Edit Marker

Step 3: Press the locate button in the top right

Step 4: Press the pin button at the bottom

Step 5: Press the menu button then save option

d) Cover Photo

The cover photo is taken on the device page. Each report pulls the same cover photo. Please update this each year.

Take 1 photo of the device only (Landscape mode)



5) App: Mechanical / Structural Integrity

Once you have found the correct device you need to select the tab **Mechanical and Structural Inspection.**

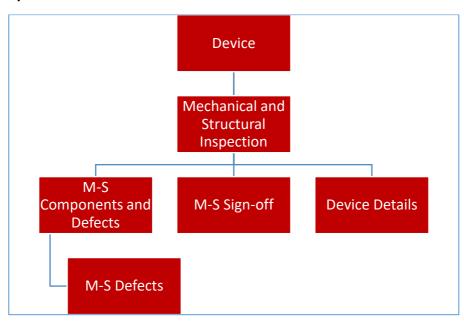
There are 3 tabs:

M-S Components Add and edit components and defects

M-S Sign-off Sign off report

Device Details READ ONLY Pulls the device detail

System View





a) M-S Components

To add a new component:

Step 1: Press: The + button

Step 2a: Select the type of component from the list

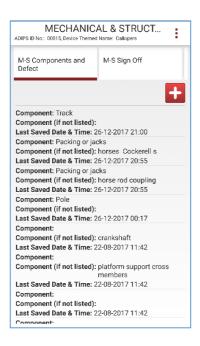
or

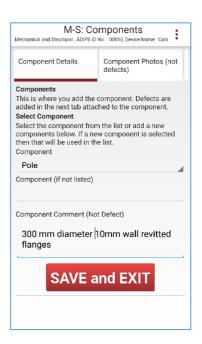
Step 2b: If the component doesn't exist add it into the section

Step 3: Comment on the component (not defect information)

Step 4: Add a component photo if required (Landscape mode)

Step 5: Press SAVE and EXIT







b) M-S Defects

The defect section is where you add a defect against a component. Add multiple defects against the same component if required.

To add a new defect:

Step 1: Open the correct component

Step 2: In the component tab select the **Component Defects** tab

Step 3: Press: The + button

Step 4a: Take a photo of the defect (Landscape mode)

Step 4b: Annotate the photo. Press the menu button next to the photo and use the draw function to highlight the defect

Step 5: Select the **Defect Details** tab

Step 6: Add a component ID

Step 7a: Choose the correct defect code

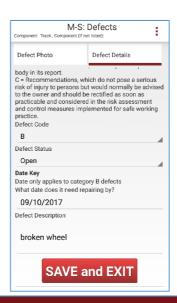
Step 7b: B defect code. Select when it needs repairing by. (DDMMYYYY)

Step 8: Select the status: Open = Live defect or Closed = Closed defect.

Step 9: Write a brief description

Step 10: Press SAVE and EXIT







c) M-S Sign Off

Create a sign-off to generate a report:

Step 1: In the mechanical and structural integrity tab. Select M-S Sign off

Step 2: Press: The + button

Step 3: Inspector Information. This is auto filled from your profile

Step 4: Inspection Information. Fill out appropriately

Step 5: Sign-off

Sign-off: Draft - makes the report draft (0.1, 0.2, 0.3)

· Controller or Controllers representative sign-off

Sign-off: Verified - Makes the report live (1.0, 2.0, 3.0)

You can sign multiple times to show version control.

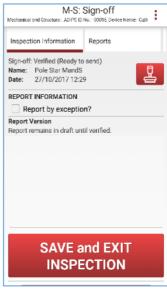
Step 6: Report Information

Report by exception. This will only display the defects in the report

Step 7: Press **SAVE and EXIT INSPECTION**

*A new sign-off is required for each year.







6) App: Functional Test

Once you have found the correct device you need to select the tab **Functional Testing**

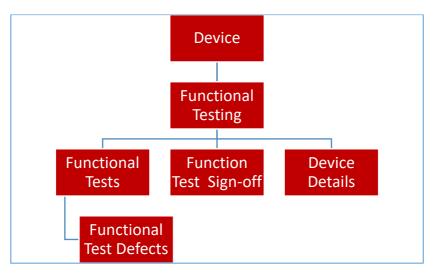
There are 3 tabs:

Function Tests Add and edit tests and defects

Function Test Sign-off Sign off report

Device Details READ ONLY Pulls the device detail

System View





a) Functional Tests

All tests are to be added for each device. These are high level tests.

To add a new test:

Step 1: Press: The + button

Step 2a: Select the type of test from the list

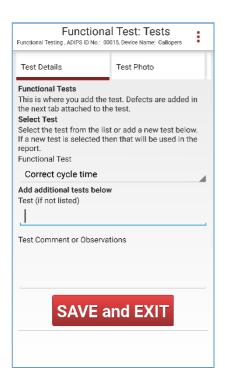
or

Step 2b: If the test doesn't exist add it into the section

Step 3: Comment on the test (not defect information)

Step 4: Add a test photo if required. (Landscape mode)

Step 5: Press SAVE and EXIT





b) Functional Test Defects

The defect section is where you add a defect against a functional test. Add multiple defects against the same test if required.

To add a new defect:

Step 1: Open the correct test

Step 2: In the test tab. select the Test Defect tab

Step 3: Press: The + button

Step 4a: Take a photo of the defect (Landscape mode)

Step 4b: Annotate the photo. Press the menu button next to the photo and use the draw function to highlight the defect

Step 5: Select the Defect Details tab

Step 6: Add a component ID

Step 7a: Choose the correct defect code

Step 7b: B defect code. Select when it needs repairing by. (DDMMYYYY)

Step 8: Select the status: Open = Live defect or Closed = Closed defect.

Step 9: Write a brief description

Step 10: Press SAVE and EXIT





c) Functional Test Sign-off

Create a sign-off to generate a report:

Step 1: In the functional testing tab. Select Functional Test Sign-off

Step 2: Press: The + button

Step 3: Inspector Information. This is auto filled from your profile

Step 4: Inspection Information. Fill out appropriately

Step 5: Sign-off

• Sign-off: **Draft** - makes the report draft (0.1, 0.2, 0.3)

• Controller or Controllers representative sign-off

• Sign-off: **Verified** - makes the report live (1.0, 2.0, 3.0)

You can sign multiple times to show version control.

Step 6: Report Information

Report by exception - this will only display the defects in the report

Step 7: Press SAVE and EXIT

*A new sign-off is required for each year.



7) App: Non-Destructive Testing

Once you have found the correct device you need to select the tab **Non-Destructive Testing**

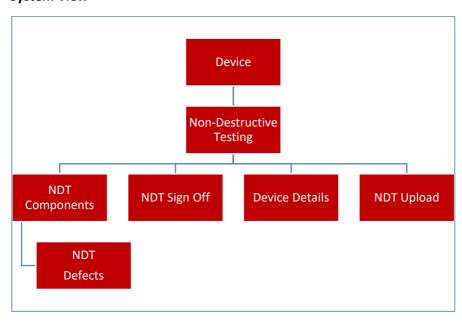
There are 3 tabs:

Non-Destructive Testing Add and edit tests and defects

NDT Sign-off Sign off report

Device Details READ ONLY Pulls the device detail

System View





a) NDT Components

All parts / components requiring NDT are to be added for each device. The list of parts / components changes throughout the year to reflect the data entered into the system. An IB may use the mechanical structural integrity report to detail NDT results.

To add a new component:

Step 1: Press: The + button

Step 2a: Select the type of component from the list

or

Step 2b: If the component doesn't exist add it into the section

Step 3: Add the number of items

Step 4: Comment on the component (not defect information)Step 5: Items inspected. State all or identify sample inspected.

Step 6: Add the NDT method

Step 7: Add a component photo if required (Landscape mode)

Step 8: Press SAVE and EXIT



b) NDT Defects

The defect section is where you add a defect against a component. Add multiple defects against the same component if required.

To add a new defect:

Step 1: Open the correct component

Step 2: In the component tab select the **Component Defects** tab

Step 3: Press: The + button

Step 4a: Take a photo of the defect (Landscape mode)

Step 4b: Annotate the photo. Press the menu button next to the photo and use the draw function to highlight the defect.

Step 5: Select the **Defect Details** tab

Step 6: Write a brief description

Step 7: Press SAVE and EXIT



c) NDT Sign Off

Create a sign-off to generate a report

Step 1: In the mechanical and structural integrity tab. Select M-S Sign off

Step 2: Press: The + button

Step 3: Inspector Information. This is auto filled from your profile

Step 4: Inspection Information. Fill out appropriately

Step 5: Sign-off

• Sign-off: **Draft** - makes the report draft (0.1, 0.2, 0.3)

· Controller or Controllers representative sign-off

• Sign-off: **Verified** - makes the report live (1.0, 2.0, 3.0)

You can sign multiple time to show version control.

Step 6: Report Information

Report by exception - this will only display the defects in the report

Step 7: Press **SAVE and EXIT INSPECTION**

*A new sign-off is required for each year.

d) NDT Upload

Upload existing NDT Reports in this section



8) App: Electrical Safety

There are 4 tabs:

• Electrical Safety Tests

• Electrical Test Sign Off

Device Details

• Electrical Upload

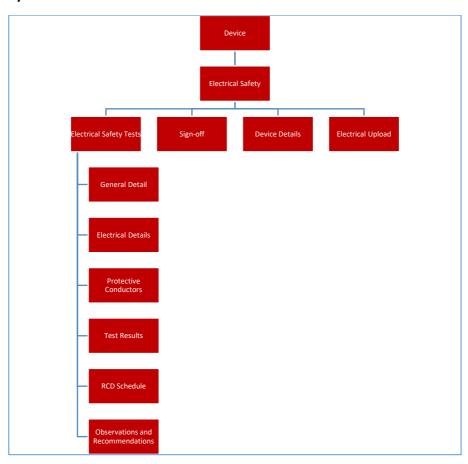
Inspection

Sign off report

Manage who see your reports

Upload existing reports

System View



a. Electrical Safety Tests

To create a new Electrical Safety Test Press: Add Item

There are 10 parts to the electrical safety tests:

- General Detail
- AC
- DC
- Earthing Arrangements and Main RCD
- Protective Conductors
- Condition Report Inspection Schedule
- Test Results 1
- Test Results 2
- RCD Schedule
- Observations and Recommendations

Complete each section. The observation and recommendations is where you add defects. Add multiple defects if required.



b. Electrical Safety Sign Off

To create a new Electrical Safety Sign Off Press: Add Item

The sign off is the last stage to an inspection. It indicates that the inspection is complete on site and verified. The final write up and edits can be completed in the office.

To sign off a report:

Step 1: Select the **General Photo** tab. Take general photos of the device (These are not included in the report) if required

Step 2: Select the **Inspection Information** tab and add information:

- Job Number
- Inspection Start Date
- Inspection End Date

Step 4: Once the inspection is complete on site. Press signed off on site.

Step 5: Press signed off in the office (Ready to send).

This may be performed by another inspector if verification by a supervisor/manager is required. This turns the report from draft to an issue.

Step 6: Save.

Press the top right menu and save

If there is a C defect, the declaration will state the ride is unsafe for further use.

c. Electrical Safety Upload

If you complete the Electrical Safety Report outside of Pole Star, this is where you can upload the relevant documentation for the Electrical Safety Test.



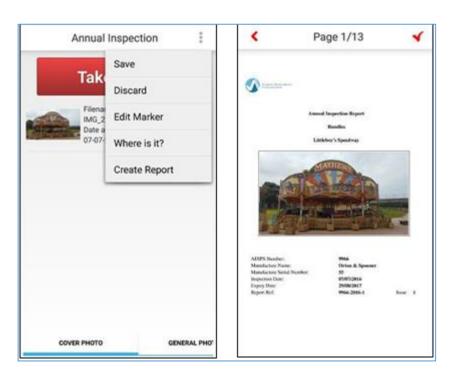
9) App: Generate a report on site

This applies to all inspections and tests.

Reports can be generated on the handset and emailed to the controller if required.

Reports can only be generated within the inspection sign off page. You need to save the sign off 1st to be able to create a report.

- Step 1: Open the inspection sign off page if you wish to generate a report
- **Step 2:** Press the menu button
- Step 3: Press Create Report





10) Website: Edit and Manage Inspections

The inspections are carried out using the app. If you want to edit the inspections or manage them you can use the website. If you have someone managing or editing inspections in the office, they will need access to the website.

a) Sign-in

URL: adips.polestar-am.com

Username: Your username Password: Your Password



If you forget your password, follow the forgotten password section at the bottom of the login page.

Pole Star is optimised to be used in **Google Chrome**. If you discover an error, please email support. support@polestar-eam.com



b) Find an inspection

Step 1: Open the project In-Service Inspection



Step 2: Select the tab In-Service Inspection

In-service inspections

Step 3: Type the 5-digit ADIPS ID Number into the search field and click **search**. You can also use the advanced search option if you do not have the ADIPS ID Number.





c) Edit the device details

IB's can edit certain information about the device and controller. Click on the blue pen icon to edit information.



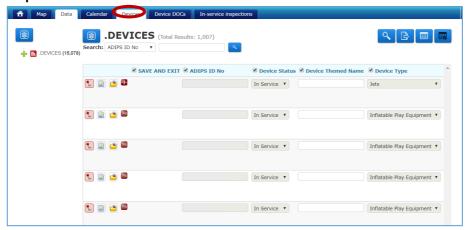
Note that the following fields are not editable on the Device Details section: ADIPS ID No, Device Status, Device Type, Manufacturer Name, Manufacturer Serial No, Year of Manufacture, Year of importation, Device Category.



d) Advanced Search

The Advanced Search function allows you to apply various filters to your search to find specific devices. This function can also be used if you do not have the ADIPS ID Number.

Step 1: Click on the DEVICES tab to show all devices.



Step 2: Now click on the search button for the advanced search screen to appear.



Step 3: Add various filters to apply to the search and click on search.



Only the devices that meet the search criteria will then display.

e) Mechanical & Structural

Mechanical & Structural Functional Testing Non Destructive Testing Electrical Safety DOCs

Components

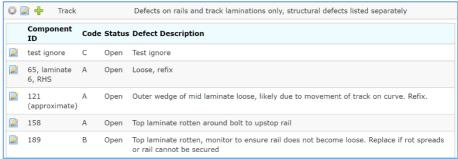
All components are shown. By selecting the form view you can edit the information.



Defects

Press the + symbol to show the associated defects Defects are shown below their component

By selecting the form view you can edit the information.



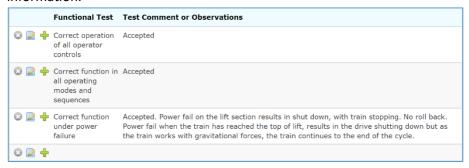


f) Functional Testing

Mechanical & Structural	Functional Testing	Non Destructive Testing	Electrical Safety	DOCs
Mechanical & Structural	Functional lesting	Non Destructive Testing	Electrical Safety	DOCS

Functional Tests

All functional tests are shown. By selecting the form view you can edit the information.



Defects

Press the + symbol to show the associated defects
Defects are shown below their test
By selecting the form view you can edit the information.

g) Non-Destructive Testing

Mechanical & Structural Functional Testing	Non Destructive Testing	Electrical Safety	DOCs
--	-------------------------	-------------------	------

Non-Destructive Tests

All NDT tests are shown. By selecting the form view you can edit the information.

Component	Location or description of component	No. of Items	Comment (not defect)	Items Inspected	Inspection Method
	DEVICE		DEVICE INSPECTED BY	,	Visual Testing

Defects

Press the + symbol to show the associated defects
Defects are shown below their test
By selecting the form view you can edit the information.

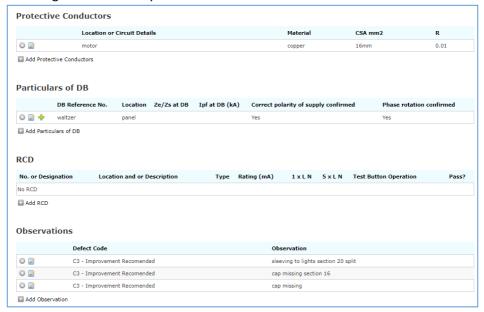


h) Electrical Safety



Electrical Safety Tests

All Electrical Safety tests are shown. Electrical safety includes four sections: Protective Conductors, Particulars of DB, RCD and Observations. By selecting the form view you can edit the information.



Defects

Press the + symbol (Particulars of DB) to show the associated defects Defects are shown below their test

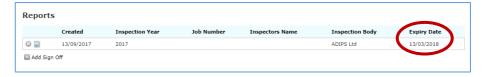
By selecting the form view you can edit the information (this applies to all sections of Electrical Safety Tests)



i) Reports

Reports are created below each inspection section.

Mechanical & Structural Reports - expiry date:



This is the report expiry date unless there are open defects with the conditions below:

• A Defect We use the date the A defect was created.

• B Defect We use the date to be repaired by.

(Repaired by is a toggle questions)

• C or No Defects We use verified date plus 12 months.

We use the lowest expiry date for the overall report. On the 2nd year the reviewed date is updated when the defect is saved.

*If defects are modified after the report has been verified, then the changes will display in red on the report. Verify the report again for the changes to display in black.

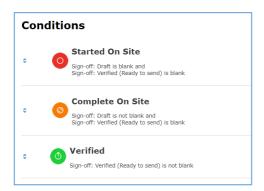
j) Conditional Formatting

Conditional formatting has been applied to the Sign-Off sections. Notice that the icons will change colour according to the following conditions:

Red Inspection started

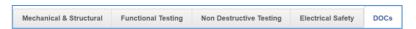
Amber DraftGreen Verified

Visually represented in Pole Star:





11) DOCs



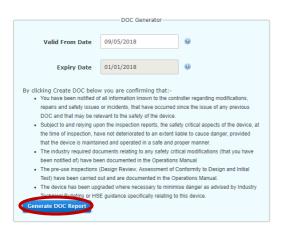
To create a DOC, information must be populated in the **DOC Details** section.

If you have completed the inspection using Pole Star, the inspection information will automatically populate to this section.

If you have competed the inspection outside of Pole Star, you can enter the inspection information manually, as the information in this section is editable.



Please see **2** e) Expiry Date Rules (page 7) for more information regarding the expiry date rules.



In the DOC Generator section, select the **Valid From Date** (this date can only be on the day or in the past, not a future date). The **Expiry Date** will automatically generate.

Click on **Generate DOC Report**. All created DOCs appear at the bottom of the page.



You can view and print DOCs by clicking on the PDF icon on the left. If you want to remove a DOC, check the box to do so – the selected DOCs will be removed by Pole Star on a weekly basis.

*Do not delete any of last year's DOCs

S03479 25/04/2018 In Service 13/03/2018	Remove Doc	DOC Number	Created	Device Status	Expiry
		S03479	25/04/2018	In Service	13/03/2018